# 2002 Fiscal Year



Guardians of the Past— Stewards for the Future

U.S. DEPARTMENT OF THE INTERIOR • Bureau of Land Management

## WELCOME to EASTERN STATES

Our motto here at the Bureau of Land Management-Eastern States (BLM-Eastern States) is that we are "Guardians of the Past—
Stewards for the Future." As Guardians of the Past, we are caretakers



of invaluable historical documents—the Secretary of the Interior's original copies of millions of land patents and original survey plats and field notes. We are also carrying on a proud tradition of wise stewardship by the Bureau, which is 56 years old, and we have provided quality service as a State Office since April 8, 1980.

As Stewards for the Future, we manage approximately 30,000 surface acres of

public land and more than 39 million acres of subsurface Federal mineral estate. These national public treasures increase in value each day, and we intend to wisely manage these lands and resources so our children and future generations will have this extraordinary public wealth. Through BLM's environmental education activities, we are able to reach our youth so they will learn at an early age the importance of taking care of the public lands and resources.

We not only represent the BLM in the East, but also serve as the "Gateway to the West." As the Bureau shapes its role as a national public land management agency, Eastern States, with almost two-thirds of the country's population and elected congressional officials in its geographical area of jurisdiction, is uniquely positioned and plays a critical role in showcasing the Bureau's multiple use management. With our diverse on-the-ground resources management, we add value to the quality of life for the people we serve. We have been successful in maximizing our resources by forging strong partnerships and outreach programs, and we continue to take a strong proactive

approach by involving other Federal and local agencies, groups, and communities in the management of our many important programs.

During fiscal year 2002, we focused on seven key programs—energy and minerals, cadastral survey, General Land Office records, wild horse and burro adoptions and compliance, lands and realty, renewable resources, and wildland fire management. To better manage these programs, we held futuring meetings with all employees to chart the course for Eastern States for the next 5 to 10 years. From these meetings, we developed Vision Statements for each of our seven main program areas to guide our future. Now, we are working on writing the thoughts aired at the meetings into a reader-friendly document that will be shared with you, our customers and employees, so we have a common vision of how we will progress together.

This year, BLM-Eastern States concentrated on two new land management projects. On October 18, 2001, we acquired 800 acres known as Meadowood Farm in Fairfax County, Virginia. At this site, we envision activities such as recreation, environmental education, and wild horse and burro interpretation. We are currently preparing a management plan in harmony with surrounding land use and community interests to make this a showcase for BLM programs and partnerships. And on December 21, 2001, BLM and the State of Maryland jointly acquired about 1,270 acres known as Douglas Point in Charles County, Maryland. This area, one of the last remaining undeveloped tracts along the Potomac River near fast-growing Washington, DC, offers outstanding potential for recreation, wildlife habitat, and cultural resources.

We look forward to new challenges and opportunities in the new fiscal year, and we will continue to shape the vision of BLM-Eastern States as "Guardians of the Past—Stewards for the Future."

Michael D. Nedd, Eastern States Director

# HISTORY, MISSION, and VISION

In 1946, the Grazing Service merged with the General Land Office (GLO) to form the Bureau of Land Management (BLM). The BLM was charged with managing the Nation's Public Domain—the lands held in Federal ownership for the benefit of the American people. Eastern States Land Office (ESLO) carried on the GLO business of providing cadastral survey records and land title information from BLM's headquarters office in Washington, DC. By 1954, the BLM had taken on Federal onshore minerals responsibilities, resulting in greater activity in the Eastern States. More and more natural-resource-related challenges emerged in the East, and soon the ESLO began to operate in the same manner as BLM State Offices in the 11 Western States including Alaska, where most of the public land is

located. The ESLO officially became the BLM's Eastern States office on April 8, 1980. Eastern States has played and will continue to play a central role in fostering the acquisition, management, and conservation of public lands and resources in the 31 States east of and bordering on the Mississippi River, which includes 30,000 surface acres of public lands and more than 39 million acres of subsurface Federal mineral estate. The surface acreage we manage for the American public is important for recreation and wise resource use, especially because of its location in the highly populated East. We continually seek input from the public and forge new partnerships to ensure that these lands and resources are managed effectively.

# **BUDGET**

#### Fiscal Year 2002 Payments In Lieu of Taxes (PILT)

		Entitlement
State	\$ PILT	Acres
Alabama	744,420	794,833
Arkansas	2,807,672	3,282,728
Connecticut	25,204	12,019
Delaware	2,348	2,060
District of Columbia	14,940	6,963
Florida	2,913,111	2,530,785
Georgia	1,631,404	1,290,171
Illinois	548,595	478,215
Indiana	384,828	309,769
Iowa	215,922	181,783
Kentucky	1,447,043	1,245,261
Louisiana	266,172	745,223
Maine	168,964	116,875
Maryland	81,405	43,549
Massachusetts	60,880	40,073
Michigan	1,971,271	2,151,540
Minnesota	1,303,982	2,898,914
Mississippi	937,308	1,621,296
Missouri	2,122,737	2,043,848
New Hampshire	843,312	753,613
New Jersey	58,150	40,073
New York	77,247	59,189
North Carolina	2,044,276	1,711,648
Ohio	480,781	352,235
Pennsylvania	381,030	652,039
South Carolina	582,565	773,816
Tennessee	1,281,451	1,254,171
Vermont	430,799	397,241
Virginia	2,147,341	2,047,115
West Virginia	1,430,048	1,223,514
Wisconsin	564,377	1,349,972
Total	27,969,583	30,410,531

#### Eastern States Appropriated Funding Level for Fiscal Year 2002 (Figures in thousands of dollars)

Acquisitions	3,074*
Fire Management	778
General Administration	3,544
Resource Protection	888
Wild Horses and Burros	3,768
Renewable Resources	1,321
Lands/Realty/Cadastral Survey	4,562
Energy and Minerals	\$ 5,204

Total Budget (BLM-appropriated funds) \$23,139

<sup>\*</sup>Includes funds earmarked for purchase of land along the Lower Potomac River in Charles County, Maryland.



National Public Lands Day draws large groups of volunteers at various sites throughout the country to help with recreation, wildlife habitat, and soils work on public lands and in local communities.

#### **EASTERN STATES AREA of JURISDICTION** New Minnesota Massachusetts Wisconsin New York Michigan Rhode Island Pennsylvania New Jersey Ohio Indiana Illinois Delaware Missouri Maryland Vashington, St. Charles Kentucky Virginia DC Rolla 🔷 North Carolina Lebanon Tennessee South Carolina Arkansas Mississippi Georgia Alabama Louisiana Florida **BLM Headquarters** Cadastral Project Offices BLM State Office BLM Field Offices WH & B Project Office Division of Solid Minerals



These horses are at home on 800 acres recently acquired by BLM–EasternStates at Meadowood Farm in Virginia.

# Eastern States Fiscal Year 2

# **OUR ACCOMPLISHMENTS**

# **Energy and Minerals**

 Collected \$31,000,000 in revenue from all mineral resources (royalty, rental, and other revenues)—the largest amount of annual revenue collected in more than 10 years.

#### Oil and Gas

- Administered 3,045 leases covering more than 1.7 million acres in 14 States.
- · Received more than \$1,120,000 from sales of oil and gas leases located in the States of Alabama, Arkansas, Illinois, Louisiana, Michigan, Mississippi, and Pennsylvania.
- · Issued 243 leases.
- Approved 30 applications for permits to drill.
- Approved 271 applications for activities on existing wells (sundry notices).

in Springfield, Virginia.

Oil and gas industry representatives bid during a

competitive oil and gas sale held at the State Office

- · Performed 565 compliance inspections.
- Processed 15 reservoir management drainage cases; approved 21 oil and gas agreements.
- Plugged 15 orphan wells in the States of Louisiana, Mississippi, and Ohio.
- Collected \$225,000 by settling a longstanding dispute involving a West Virginia gas storage agreement.

#### Coal

- · Administered 11 leases covering more than 10,000 acres in Alabama and Kentucky.
- Received 1 coal lease application containing 2,324 acres in Alabama.
- Performed 34 compliance inspections and production verification activities.

#### Other Solid Minerals

- · Issued one phosphate lease in Florida.
- · Administered 99 leases covering more than 73,000 acres in 11 States.
- Issued 20 prospecting permit applications.
- · Performed 188 compliance inspections and production verification activities.
- Completed 45 mineral reports (prospecting permit applications, color-of-title, and minerals conveyance under section 209 of the Federal Land Policy and Management



Act of 1976) to support activities of other agencies (U.S. Forest Service, General Services Administration, and Bureau of Indian Affairs).

- Approved six exploration drilling plans.
- Sponsored an outreach booth at the Annual Gem and Mineral Show of the Wisconsin Geological Society.

 Presented "Programs on Rocks and Minerals and How We Use Them" at multiple field day events, in classrooms, and at teacher workshops, reaching over 1,500 students and teachers.

Fiscal Year 2001 Receipts from Mineral Leases for Royalties, Rents, and Other Revenues Distributed to States with Mineral Activities\*

STATE	\$ STATE	\$ FEDERAL
Alabama	428,108	1,225,669
Arkansas	2,154,407	6,598,509
Florida	2,562	43,048
Georgia	55	218
Illinois	126,666	168,244
Kentucky	85,460	276,829
Louisiana	1,481,176	12,805,009
Maryland	F <del>22</del> 7	11,082
Michigan	562,505	2,120,491
Minnesota	13,030	51,066
Mississippi	710,452	2,699,266
Missouri	790,847	3,118,646
New York		32,318
North Carolina	119	474
Ohio	218,914	371,185
Pennsylvania	27,399	55,103
Tennessee	**	
Virginia	208,472	461,227
West Virginia	327,093	780,234
Total	7,137,265	30,818,618

<sup>\*</sup> Data in this table is the most current data available at time of printing.

# **Cadastral Survey**

- · Completed 380 miles of field surveys; set 914 monuments.
- · Approved 19 surveys amounting to 504 platted miles and 843 monuments.
- Filed 589 western cadastral survey plats and field notes.
- · Increased Indian trust land survey efforts in Maine, Wisconsin, and Minnesota. Opened the White Earth Indian Reservation Project Office in Minnesota in the spring
- Continued in-house collection of township data through the Geographic Coordinate Data Base (GCDB) in the States of Arkansas and Mississippi; provided GCDB quality control on township data collected in



· Conducted Public Land Survey System history training seminars for professional surveying associations in Alabama, Mississippi, and Minnesota.

## General Land Office Records

 Posted an additional 155,063 serialized land patent records online. There are 4.2 million land patent records online, including records from 30 Public Domain States: in the East—Alabama, Arkansas,



authorized to determine offical

# 2002 Annual Report Guardians of the Past-

Florida, Illinois, Indiana, Iowa, Louisiana, Michigan, Minnesota, Missouri, Mississippi, Ohio, and Wisconsin; in the West (pre-1908)—Alaska, Arizona, California, Colorado, Idaho, Kansas, Nebraska, Nevada, New Mexico, Montana, North Dakota, Oklahoma, Oregon, South Dakota, Utah, Washington, and Wyoming.

Provided information to more than 194,900 users who logged onto the General Land Office Web site, which received more than 416,800 hits. The public can access the Web site, free of charge, by visiting www.glorecords.blm.gov.

General Land Office records-land title and survey records dating back to the 1780s-are maintained at Eastern

# Wild Horse and Burro Adoptions and Compliance

- Arranged for the adoption of 2,873 wild horses and burros to adopters in the East at 35 temporary site adoptions held in 21 States.
- Completed 2,777 compliance inspections of untitled wild horses and burros.
- · Issued 2,298 titles for wild horses and burros.
- · Hosted 5 Internet wild horse and burro adoptions and placed 224 animals. Hosted the Special Olympics Internet adoption, which featured horses and burros exhibited at the 2002 Winter Olympics in Salt Lake City, Utah; received over 53,000 Web site hits from visitors all over the world.



Volunteers Ron and Carol Pownall, from Vicksburg, Mississippi, received the distinguished "Making A Difference Award," at BLM's 2002 National Volunteer Awards Ceremony. The Pownalls have participated in every BLM adoption event in the State of Mississippi, as well as in some in neighboring

The public can access the Web site at www.adoptahorse.blm.gov.

- Arranged for the adoption of a mustang named Nevada Joe Sterling, featured in a yearlong series of articles in the national publication
- · Coordinated with National Geographic on a TV documentary about the success of the adoption program that featured Eastern States adopters and wild horse and burro specialists.
- Promoted the wild horse and burro adoption program at regional and national expos and at special equine events, such as Equine Affaires in Ohio and Massachusetts; Horse World Expo in Maryland; and BreyerFest 2002 and the 31st annual American Farrier's Association Convention in Lexington, Kentucky.
- Coordinated with Gone Hunting Productions to produce 13, 30-minute TV shows entitled "Mustang, America's Wild Horse" to run on the Outdoor Channel.
- Collaborated with Breyer Animal Creations on the packaging and sale of a series of six sets of wild horse models.
- Fostered partnerships with private groups and organizations, including the Kentucky Horse Park Mustang Troop and the Florida Girl Scouts.
- Won a Blue Pencil Award from the National Association of Government Communicators for the Bureau of Land Management 30th Anniversary \* Adopt a Horse or Burro Program interactive CD-ROM, version 2.0.

- Participated in the grand opening of the animated movie Spirit: Stallion of the Cimarron in Orlando, Florida.
- Produced and distributed a radio public service announcement with narrative and music donated by country music star Montgomery Gentry.

# Lands and Realty

- · Initiated a resource management plan for Mississippi and Alabama to help guide land management and mineral leasing decisions.
- Acquired 548 acres in Charles County, Maryland, along the Potomac River, through the Land and Water Conservation Fund.
- · Acquired 23 acres known as Maryland Point at no cost from the General Services Administration.
- · Continued work on the transfer of Public Domain lighthouses in anticipation of patenting two lighthouses under the Recreation and Public Purposes Act in early 2003.



The Lower Potomac River parcels at Douglas Point, Maryland, support a large expanse of undeveloped forest.

#### Renewable Resources

#### Recreation

- Monitored and maintained resources on 29 public islands in Elbow and Black Duck Lakes and Lake Vermilion, Minnesota.
- Assessed recreation resources on 280 acres at Douglas Point, Maryland, 803 acres on Meadowood Farm in Virginia, and 67 acres of lighthouse tracts in Florida.
- Promoted off-highway vehicle stewardship and provided "Tread Lightly!" displays and activities at the annual Outdoor Writers Association of America conference in Charleston, West Virginia, reaching more than 1,000 outdoor media professionals.
- · Assisted with a youth fishing event at Constitution Gardens in Washington, DC, where over 400 metropolitan area students participated during the annual National Boating and Fishing Week.
- Cosponsored Pathways to Fishing, an event which teaches children about fishing, with the Mississippi Museum of Natural Science and the Jackson Bass Club at LeFleur's Bluff State Park in Mississippi.

#### Cultural Resources

- · Provided cultural resources support, advice, and expertise to a variety of Eastern States programs—lands, recreation, oil and gas, land use planning, and the national wildland fire effort.
- · Conducted archaeological surveys of three historic lighthouse properties in Michigan and Wisconsin; coordinated the findings with the respective State Historic Preservation Offices and other interested parties.
- Conducted an archaeological inventory and site monitoring at the newly acquired Lower Potomac River property in Maryland.
- Monitored and documented the condition of eight previously recorded archaeological properties on island sites in the Lake Vermilion area in Minnesota.
- Consulted with a variety of American Indian tribes on BLM-initiated projects in Maryland, Minnesota, and Wisconsin.

# Stewards for the Future

Summer intern Derrick Dease maps

one of 17 red-cockaded woodpecker

Positioning System unit, while partnering with St. Joe Company, the U.S.

Fish and Wildlife Service, and others

to address the special status needs

at Lathrop Bayou in Florida.

cavity trees using a Geographic





# Fish and Wildlife Habitat Management/ Soils and Weed Management/Hazardous Materials Management

- Developed a cooperative agreement with the Jupiter High School Environmental Research and Field Studies Academy to assist in monitoring postburn regrowth and the diversity of tidal wetlands at the Jupiter Inlet Natural Area, Florida.
- Conducted forest and woodland vegetation studies on 600 acres at Meadowood Farm in Virginia.
- Inventoried 43 acres of wetland areas and 3 miles of stream reaches, and inventoried 803 acres for wildlife and plants and 800 acres for weeds during a resource assessment at Meadowood Farm.
- Coordinated an inventory of special status species and weeds on 135 acres of the Lower Potomac River property with the Maryland Department of Natural Resources.
- Applied weed treatments to 30 acres of Meadowood Farm to prevent the spread of Chinese lespedeza and to 50 acres of the Jupiter Inlet, Florida, tract to prevent invasive plant species.
- Inventoried soils on 67 acres of Florida lighthouse tracts and 800 acres at Meadowood Farm in Virginia.
- Inventoried wildlife and plants on 67 acres of lighthouse tracts in Florida during a withdrawal relinquishment review.
- Initiated a collaborative planning effort with the U.S. Fish and Wildlife Service, St. Joe Company, and others to address BLM's only active red-cockaded woodpecker cluster, nesting bald eagles, and 10 special status plants straddling public and private land at Lathrop Bayou in the Panhandle of Florida.
- Monitored 13 different species populations at the Jupiter Inlet tract, the Lathrop Bayou tract in Florida, and a tract in northern Arkansas.
- Coordinated with the Michigan Department of Natural Resources to conduct an inventory of special status species and weeds at Pt. Betsie in Michigan and confirmed the presence of, and monitored one population of, the Federally and State listed (threatened) Pitcher's thistle on the property.
- Provided grant funding for a study of genetic diversity and management implications for the State listed delphinium flower on Public Domain land in northern Arkansas.
- Successfully completed an urban prescribed burn at the Jupiter Inlet Natural Area with seven cooperating agencies.
- Performed Compliance Assessment—Safety, Health, and the Environment (CASHE) audits and responded to hazards at Eastern States and the Lower Potomac Field Station.

## Multiple Programs/Resources

 Held six National Public Lands Day events in the States of Florida, Missouri, Virginia, Wisconsin, and in the city of Washington, DC. Recreation, wildlife, soils, and waterway resources were enhanced and maintained in partnership with local groups and individuals.

# Wildland Fire Management

- Dispatched the Jackson Interagency Hotshot Crew to fight fires in Arizona, Florida, Georgia, Nevada, New Mexico, Oregon, Utah, and Wyoming, totaling over 300,000 acres—the worst fire season ever.
- Became a cooperator with the State of Mississippi's Forestry
  Commission and the U.S. Forest Service to develop the Regional
  Fire Training Center in Pearl, Mississippi, which would be used by
  Federal and State agencies and volunteer fire departments in the
  southeastern United States to train wildland firefighters.
- Held opening ceremonies for the new "Fire in the Ecosystem" interactive exhibit, which premiered at the Mississippi Museum of Natural Science in April 2002 and has since been visited by over 300,000 people.
- Provided logistical, planning, and operational support to the Western States during the fire season.
- Developed prescribed burn crew modules in cooperation with the National Interagency Fire Center to assist other Interior agencies with their prescribed fire programs and wildland urban interface responsibilities.
- Conducted a prescribed burn with the assistance of six agencies at the Jupiter Inlet Natural Area after the bulk of the fuel had been removed.



The Jackson Interagency Hotshot Crew completed treatment of 26,493 acres classified as wildland urban interface within National Wildlife Refuge areas in Georgia, North Carolina, and the Gulf Coastal Plain ecosystem of Louisiana.

# Planning and Environmental Coordination

- Completed two planning analysis documents to authorize the acquisition of land at Meadowood Farm in Virginia and Douglas Point in Maryland.
- Prepared a coordinated management plan with the State of Maryland and Charles County to determine levels of use for the Douglas Point tract and other State and Federal lands in the Lower Potomac River planning area.
- Completed the draft Meadowood Farm Planning Analysis/ Environmental Assessment for the newly acquired Meadowood Farm property in Virginia; conducted a 60-day comment period to obtain input from the public.
- · Completed the land use plan for Arkansas and Louisiana.

## **Environmental Education and Outreach**

- Spent hundreds of hours portraying "Sherrock Holmes" and "Wild Horse Annie" to thousands of school age children throughout the State of Mississippi, giving them an opportunity to learn about rocks, minerals, and wild horses.
- Sponsored the Piney Woods School Envirothon Team at the Mississippi Central Area Competition, where youngsters participated in a hands-on natural resource competition.
- Made presentations on career day at Eastern States adopted school, Miner Elementary School, in Washington, DC.











 Conducted the 10th Environmental Education Camp at Crows Neck Environmental Learning Center in Tishomingo, Mississippi.

#### America's Outdoors

- Provided recreational and environmental education information to 539 visitors throughout the year.
- Participated in the 62nd annual Milwaukee Journal Sentinel Sports Show, reaching more than 160,000 recreationists and sports enthusiasts.
- Participated in Earth Day events at Milwaukee County's Mitchell Park Horticultural Conservatory (The Domes), reaching over 1,000 youth and over 150 adults.
- Cosponsored the 10th annual National Black Chamber of Commerce Conference in Milwaukee, Wisconsin, reaching over 300 attendees.

#### Wonderful Outdoor World

- Conducted 12 Wonderful Outdoor World (WOW) campouts in the Washington, DC, metropolitan area with 30 youngsters participating in each event.
- Cohosted Great Outdoors Week at Anacostia Park at the Earth Conservation Corps' Henson Center in Washington, DC.
- Participated in ESPN's Great Outdoor Games Week in Lake Placid, New York.



President George W. Bush, Wonderful Outdoor World Program Advisor Charles Bush, Alexis Walls, and National Park Service representative Ramie Lynch spend a few moments together at the Physical Fitness Exhibition at the White House in Washington, DC.

#### Urban Tree Houses

- Gave a presentation entitled "Urban Leave No Trace" through the Washington, DC, Urban Tree House site at the Washington, DC, National Urban League's Annual Water Festival.
- Participated in the Keep America Beautiful's Great American Cleanup and the Lynden Hill Spring Fling events with the local Midtown Community Neighborhood Association, where more than 200 volunteers participated in neighborhood beautification in Milwaukee, Wisconsin.
- Provided environmental programming to over 3,000 youth throughout the metropolitan area through the Milwaukee Urban Tree House site and at Stewardship Days in Chicago, Illinois.
- Reached over 1,000 youth and families through hands-on activities to learn about fire, invasive weeds, animals, nature, and the environment at Milwaukee's annual Summerfest event.

## **Volunteers**

- Obtained assistance from volunteers who helped during events such as National Public Lands Day, worked on weed removal projects, and provided office support for the wild horse and burro and General Land Office records programs; volunteers worked a total of 20,608 hours, providing a work value of \$330,758.
- Maintained island resources at Lake Vermilion in Minnesota with assistance from Island Stewards who volunteer their time and boats.

# **Partnerships**

- Partnered with Jackson, Mississippi, Public Schools and the University of Wisconsin-LaCrosse to present a teacher's activity guide, *Project Archaeology: Intrigue of the Past*, to grade school teachers to help them bring new ideas to their classrooms and promote BLM's Project Archaeology.
- Participated in Jackson State University's Science Olympiad, where more than 180 junior high and high school students throughout the Jackson, Mississippi, metropolitan area competed in 23 science events.
- Finalized a memorandum of understanding with the Milwaukee
  Urban Systemic Initiative and the Milwaukee Public School
  System to provide environmental education opportunities and
  resource materials to complement existing classroom curricula;
  promote natural resource careers; and improve State environmental
  education, mathematics, and science standards.
- Renewed an assistance agreement with the Minnesota Department of Natural Resources for monitoring 16 public islands in Lake Vermilion.
- Partnered with the U.S. Forest Service to complete surface restoration on 10 orphan wells located in the Homochitto National Forest.
- Partnered with the U.S. Geological Survey to fund water-quality studies in the Homochitto National Forest to address the impact of the historical disposal of saltwater back into the earth and pits that affect the ground-water supply.
- Continued partnering efforts with the Kentucky Horse Park, where Eastern States has a permanent, interactive exhibit showcasing the BLM's wild horse and burro adoption program. The touch screen exhibit has received over 420,000 hits.
- Evaluated four Cooperative Ecosystem Study Unit (CESU)
  partnerships for the Gulf Coast, the Great Lakes-Northern Forest,
  the Upper and Middle Mississippi Valley, and the Piedmont-South
  Atlantic Coast. Joined the Gulf Coast and the Great Lakes-Northern
  Forest CESU to work together on technical assistance and education
  and to research further joint missions.

# Congressional and State Government Outreach

- Made 173 contacts with congressional offices to meet with staff and present information on our activities.
- Continued to work closely with State and local officials in our 31-State area of jurisdiction on all of our program activities.
- Supported and maintained an active membership with the Eastern Lands and Resources Council (ELRC) to coordinate and collaborate with State governments. Drafted a new memorandum of understanding with the ELRC.

# **Customer Service**

- · Continued to improve customer service to stakeholders and partners.
- Began using online comment cards on the Eastern States Web site, which can be accessed at www.es.blm.gov.
- Created a customer service action plan to improve programs, activities, and service.

# EASTERN STATES EXECUTIVE MANAGEMENT TEAM

State Director: Michael Nedd

Associate State Director: Walt Rewinski (Acting)

Jackson, Mississippi, Field Manager: Bruce Dawson

Milwaukee, Wisconsin, Field Manager: Jim Dryden

Lower Potomac Field Station Manager: Charles Bush (Acting)

Chief, External Affairs: Terry Lewis

Wild Horse and Burro Program Manager: Jinx Fox

Deputy State Director for Resources, Planning, Use, and Protection: Ida Doup (Acting)

Deputy State Director for Support Services: Theresa Coleman

Deputy State Director for Cadastral Survey and GLO Records Automation: Stephen Douglas

U.S. Department of the Interior Bureau of Land Management Eastern States 7450 Boston Boulevard Springfield, Virginia 22153

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committed to sustaining the health, diversity, and productivity of the public lands spanning the 31 States east of and bordering on the Mississippi River for present and future generations.

